Tuxedo Touch™ Models TUXWIFIS & TUXWIFIW

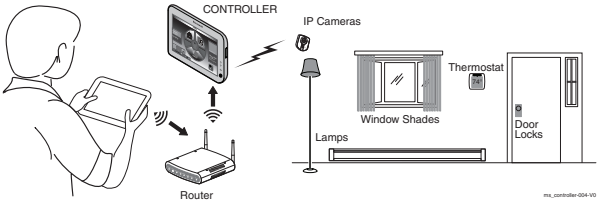
Home Automation System Quick User Guide

For additional information see the full User Guide [800-16573V1 7/14 Rev. A] available online at:
http://www.security.honeywell.com/hsc/products

General Information

Congratulations on your ownership of a Honeywell Tuxedo Touch™ Home Automation System which combines home Security and home Automation.

Equipped with Wi-Fi® capability and built-in Z-Wave® technology, Tuxedo uses your home Wi-Fi network to communicate with Wi-Fi enabled devices allowing control of Z-Wave® devices, (cameras, lights, door locks, and thermostats, etc.)

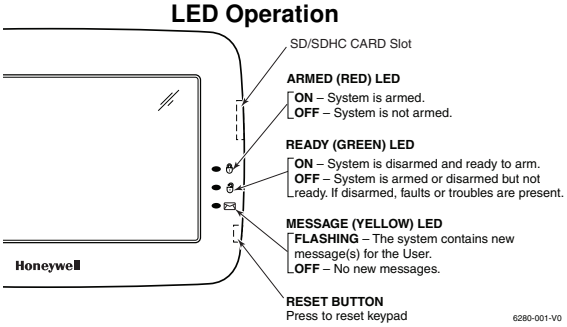


Your "Home" screen is displayed most of the time and can be customized via the Multimedia Application. From this screen you can control:

- the security system
- multimedia applications (video, pictures and cameras)
- home automation (lighting, thermostat and door locks).

NOTE: For optimum viewing of screens and menus, the device's font size setting may need to be adjusted.

LED Operation


SD/SDHC CARD Slot
ARMED (RED) LED
ON – System is armed.
OFF – System is not armed.
READY (GREEN) LED
ON – System is disarmed and ready to arm.
OFF – System is armed or disarmed but not ready. If disarmed, faults or troubles are present.
MESSAGE (YELLOW) LED
FLASHING – The system contains new message(s) for the User.
OFF – No new messages.
RESET BUTTON
Press to reset keypad
Honeywell
6280-001-V0

Icon Descriptions

Press the "Product/Training Video" icon (located on the Home screen) to assist with the setup of the system.

	Home - Returns you to the Home screen.		Video - Allows user to set up and play video files.
	Security- Arm the system and access the three arming modes.		Picture - Allows user to display personal photo(s) as wallpaper or in a slide show format.
	Automation - Access Z-Wave setup, Scene setup, and Room/Group setup screens.		Message - Record / retrieve Voice Messages.
	Multimedia - Access the Message, Camera, Picture and Video features.		Annunciate Status - Allows user to hear system status.
	Setup - Access the Setup menus; IP setup, System setup, Display & Audio setup and Account.		Camera – Select to set up and view cameras.
	Weather - Select to access weather settings.		Event View – Select to access video recordings.
	Panic – Displays Emergency functions (as programmed by the installer). **Note:** This icon is displayed and active on all screens except while in the Clean Screen mode, during an LCD Display test in *Diagnostics* and from the Video and Camera screens.		Control Panel Message – This icon alerts the user to a Control Panel Message.

User Setup – Add, Delete, Edit a User

Each user must be assigned a name with a corresponding 4-digit user code in order to gain access to various features and functions.

Select **Setup** > **System** setup > **USER SETUP**> **ADD USER**.
Select each field and enter the appropriate information; select **Save** when done.
Follow this procedure for deleting and editing users.

Night Setup - Change arming modes

The NIGHT function can be set to arm the system in one of five arming modes. To change the arming mode, select **Setup > System** setup **> Advanced Setup** > **Night Setup:** choose from:

Away - **Stay** - **Instant** (default) - **Night** (Residential Only) – **Maximum**.

Arming the System

You can arm the system in one of three arming modes: Away, Stay, and Night.

AWAY – Select to arm when no one is staying on the premises.

STAY - Select to arm when you are staying home, but might expect someone to use the entrance door later.

NIGHT - Select to arm when you are staying home and do not expect anyone to use the entrance door.

IMPORTANT: If you return to your home or business and the main burglary sounder is on, DO NOT enter the premises, but call the police from a nearby safe location. If you return to your home or business after an alarm has occurred and the main sounder has shut itself off, the controller beeps rapidly upon entering, indicating that an alarm has occurred during your absence. **LEAVE IMMEDIATELY and CONTACT THE POLICE** from a nearby safe location.

To Arm the System: Select **SECURITY** .

Notes:

1. If Quick Arm is Not enabled in your system, a message to enter your User Code is received.
2. When the system is armed for Stay, Night Stay and Instant mode, Tuxedo beeps 3 times.
3. When the system is armed for Away and Maximum mode, you will hear steady beeps then rapid beeping during the last 10 seconds of Exit Delay.
4. For CP-01 installations, Maximum Mode cannot be used.

To Arm Multiple Partitions: Select **SECURITY** **> Arm Multi-Partition** .

Notes:

1. A user may have access to some or all of the available partitions.
2. If the user code is accepted, the system displays the partitions that the user has access to.
3. If any zones are bypassed, a "Faulted Zones" ( ) icon is displayed on this screen.

Disarming the System

To disarm the system **when already in the premises** select the **Disarm** icon and enter your 4-digit user code.
To disarm the system **when entering the premises** enter your 4-digit user code.

To disarm Multi-Partitions - From the Home screen, select the **Security**, Arm **Multi-Partition** and **Disarm** icons; enter your 4-digit user code.

Display Faulted Zones / Bypass Zones

How to Display Faulted Zones – Select the **SECURITY** **> FAULTED ZONES** .

How to Bypass Zones - Select **SECURITY** **> MORE CHOICES** **> SHOW ZONES** .

Notes:

1. Some systems do not allow you to bypass fire, carbon monoxide or emergency zones. On certain fire control systems, a specified user may be allowed to bypass fire, carbon monoxide and system zones if the user was enabled by your system installer.
2. Limits apply as to how many zones can be bypassed at one time. These limits are ten zones on residential systems and five zones on commercial systems.

Panel Faults

If the following Panel Fault icons are displayed on the Security screen, contract your alarm company.

Panic	AC Loss	Bell Failure	Expander Failure	Low Battery	LRR Supervision Failure
Telco-1 Cut	Pager Failure	Exceeds Max Attempts	Telco-2 Cut	Wireless Failure	

Weather Forecast – Set a location

1. Press the **Weather** feature on the "Home" screen.
2. Select **USA/Canada**, **Zip Code/Postal Code** and enter the information on the data entry keyboard; Select **OK**.

Voice Messages

Select **Multimedia** > **Message** > **Record** . Record your message (stay within approximately one foot of the controller) and speak at a normal voice volume. Select **Stop** when done. To retrieve a voice message, select from the message list and then select **Play Message** . Select **Pause** to pause the playback.

The Message LED will continue to flash until all new messages have been played back.

Multimedia

Using Cameras

1. Select **Multimedia** > **Camera** ; images from installed cameras appear.
2. Select **Quad View** to view up to four cameras on the same screen. Select a quadrant area on the screen and then select the camera that you want to appear in that quadrant.

   Select **Full View** to display a larger view of the image. For pan/tilt style cameras, select Pan/**Tilt** and **Auto Pan** to control the camera.

   Select **Record** to begin a recording, then select **Stop** to end a recording; a media (SD/SDHC) card is required.

Notes:
1. QuickTime® media player must be installed on your PC.
2. Camera viewing is not compatible w/Opera web browser.

Play Videos: While viewing videos in **Full View**, press anywhere on the screen to exit.

Select **Multimedia** **> Video** and insert a media (SD/SDHC) card (with stored video files). Maximum video resolution should not exceed 640 x 480. Highlight a video file from the list and select **Play** .

- Select **Repeat** to continually replay selected video.
- Deselect **Repeat** to play the list of video files starting with the first video and ending with the last.
- Use the icons to: **Pause** **;** view a **Full View** .

* **Note:** See the Video Converter document to convert videos for proper playback (provided in the carton).

Customize the Home Screen: While viewing photos in **Full View**, select anywhere on the screen to exit.

The controller can display personal photo(s) on the Home screen as wallpaper or in a slide show format.

Select **Multimedia** **> Picture** . Insert a media card (SD/SDHC) with up to 1000 stored (.bmp or .jpg) photos.

1. Set up a Slide Show: select a photo from the file list that you want to display and select **Add Image** . Repeat this for each photo you want to add.
   - Select the viewing Transition arrow; select Standard, Horizontal, Vertical, and Fade Out.
   - Select the **Slide Delay** arrow to select a time interval for viewing each picture.

2. Set the background Wallpaper: select a photo from the file list and select **Set Wallpaper** .

Use the icons to: **Play Image** **>** view **Previous Image** **>** go to **Next Image** **> Deselect Image** **.**

Add Z-Wave Devices

To use Z-Wave devices, they first must be added ("included") in the system.
Control installed Z-Wave devices such as lights, thermostats door locks, etc., automatically based on scenes you define (see below). Or, manually control devices from the Device List screen; select **Automation** .

Each device must be installed according to the manufacturer's instructions. Before starting, make sure power switch on devices are **ON**, door locks are assembled and have their batteries installed, and thermostats are installed and operating.

1. Select **Automation > Z-Wave Setup** **> Add Device** .
2. At the Z-Wave device, select the **Function Key** (depending on the device being added).
3. Follow the on-screen messages until **"Device added successfully"** is displayed.
4. To rename a device, select the device and select **Edit Name**.

Light, Switch, or Outlet Module / **Sensor or Motion Detector Note:**

- Make sure power switch on devices are turned ON.

Door Lock Notes:

- **Be sure the door lock orientation/handedness is correct.**
- Enroll the door lock within 5 feet of the controller.
- Program the selected user code into the door lock. (program the user code in the control panel first).

Thermostat Notes: If not using a Honeywell thermostat, the procedure may vary. Refer to the Thermostat instructions.

- On the Honeywell thermostat select **Thermostat**; set the "Time/Date" and follow the instructions in the thermostat Installation Guide for enrollment.
- To complete, select **Done**. select **Exit** to return to normal operation.

To verify activation, on the controller, select **Back** ; wait 30 seconds. Select **Refresh** ; the new device is displayed.

Create Scenes (define up to 30 scenes)

The Scene feature is used to control a single device, or multiple devices based on pre-set "Conditions," "Triggers," and "Actions." When a trigger/condition occurs, the defined action is executed. To program a scene:

1. Select **Automation** > **Scene Setup** > **Add** .
2. Select the **Scene Name** field; enter a "name" and select **OK**.
3. **Add** the "Condition," "Trigger," and "Action" that you want to occur (see below). **After each selection select Save !!**

Note: Determine if you need a Condition. The Condition is a 'condition' set to occur prior to a trigger event. See example below.

Example: Turn the **lights on** when the **system disarms**, but **only at night.**

(Condition): **"only at Night"** - Set **TIME** Condition (enter **Start Time**/ **Duration**).
(Trigger): **when the "system disarms" –** Set the trigger to **SECURITY:** System **Disarm.**
(Action): **Turn the "lights ON" -** Set the Action to **LIGHT: ON**.

Scene Rules

- Triggers and Conditions include: Time setting, Security mode, Thermostat setting, and Door status.
- Actions include: Occupancy/Security, Lights On/Off, Thermostat, Door.
- Each Trigger event can have up to 3 Actions.
- A Trigger event and Condition cannot be the same (i.e., if setting a Trigger event for Occupancy, you cannot set a Occupancy Condition).
- On commercial panels the programming option for "Global Keypad" must be set to "0" for some Scenes to work properly.

Display & Audio Setup

1. Select **Setup**; slide the **Brightness** / **Volume** bar up or down to change settings. Select **Yes** to save.
2. Select **Disp & Audio** ; highlight the field for each option and use the Up/Down arrows to select the desired settings.
   - Select **Chime**, **Voice** or **Voice Chime** operating mode (when using Security option only).
   - To clean the controller screen, select the **Clean Screen** icon; select **Continue**, or select **Cancel** to exit.

Language Selection (if applicable)

The controller is defaulted to English. Select the Display and Audio Setup icon and select a Language (English, French Canadian, Latin American Spanish, or Latin American Portuguese).

Operating Modes

Normal Mode is used when a control panel is connected and provides security functions.

Demo Mode allows the automation and multimedia features to operate in a security mode for demonstration purposes only.

Automation (Occupancy) Mode is used with the Scenes features to automate certain scene actions and allows you to set the controller in two conditions: **Residential** and **Commercial.**
Residential mode (default), the options are: **Home**, **Away**, and **Night.**
In Commercial mode, the options are: **Open**, **Close**, and **Night.**

To select the Operating mode, select **Setup** > **System** setup > **CS Setup** > **Options** . Highlight the desired mode check box to enable the option.
To change the occupancy delay time, select a time interval from the **Occupancy Delay** drop-down list: choose from **15, 30, 60, 120** or **225** seconds.

When done, select **Apply** to save the settings.

IP Setup – Set the IP Address

The keypads IP Address is used on a standard web browser to control user functions such as security, Z-Wave operation, and camera viewing.
Note: Wi-Fi ® has not been evaluated by UL.

1. Select **Setup** > **IP Setup** and select a type of network connection: **LAN ON** or **WIFI ON**.
   For LAN ON (default selection): Connect an Ethernet cable between the router and the controller; the IP address and default gateway address of the router is displayed.
   - If the IP address is not displayed, change the "Internet Connection Type" to **Static** and manually enter the necessary IP information from your router onto the controller. Select **Save** when done.

   For WIFI ON: Select **WIFI ON** and select the desired WIFI router. Enter the **Passphrase**/**Shared Key** (if applicable).
   - If the WIFI router is not broadcasted, scroll to the bottom of the list and select **Add Network**; enter your **SSID** and if applicable, the **Security Mode**/**Passphrase**/**Shared Key**. Select **Save** when done.

   Notes:
   - Selecting "Save" after changing the port number resets the controller.
   - To view connectivity, select the **System Information** icon.
   - If left inactive, Web connections disconnect after 10 minutes.
2. Select **Account Setup** to create a browser log-on page for each user (for higher security) when viewing from a web enabled device or PC on a different sub-net. Enter the required information for each field; select **Save** when done.

Secondary Keypad

After all Z-Wave devices have been enrolled into the Primary Keypad (Controller #1), device information can be downloaded to a Second Keypad (Controller #2). Keep the controllers within 10 feet of each other.

1. **On Controller #1:** Select **Automation** > **Z-Wave Setup.**
2. **On Controller #2:** Select **Z-Wave Primary** . (Lower right side of screen.) Select **Yes** to change this controller to Secondary .
3. **On the Primary Controller (#1):** Select **Add**;
4. **On the Secondary Controller (#2):** Select **Add**.

How to Send Emergency Messages

An emergency message for fire, panic, or medical can be sent to the central monitoring station from the **Emergency** screen. Select the **PANIC** icon (located in the lower right corner of the screen). Press and hold (for at least 2 seconds) the associated alarm icon.

FIRE

PANIC

SILENT PANIC

MEDICAL

In Case of Fire Alarm

1. A FIRE message appears at your controller and remains on until you silence the alarm.
2. Should you become aware of a fire emergency before your detectors sense the problem, go to your nearest controller and manually initiate an alarm by pressing the panic key assigned as FIRE emergency (if programmed by the installer) and hold down for at least 2 seconds.
3. Evacuate all occupants from the premises.
4. If flames and/or smoke are present, leave the premises and notify your local Fire Department immediately.

Silencing and Clearing a Fire/Carbon Monoxide Alarm

1. Silence, acknowledge, and clear the alarm by:
   a. **For Residential Systems:** Press "Touch here to Silence" on the display to silence the alarm.
      For Commercial Systems: Enter your code. This silences and acknowledges the alarm and disarming of the system (if armed).
   b. **For Residential Systems:** Select the **CLEAR** icon followed by your code. This acknowledges the alarm and the disarming of the system (if armed).
      For Commercial Systems: Select the **CLEAR** icon followed by your code. The system attempts to clear the alarm from memory. If NOT successful (i.e., smoke in the detector) the Security screen is displayed and the Faulted Zones icon displays a "Not Ready Fault."
   c. Select the **FAULTED ZONES** icon on the Arming screen. The faulted fire/carbon monoxide zone is displayed.
   d. Select the **CLEAR** icon and then enter your code. This clears the Fire Alarm/CO Alarm from the system.
2. If the controller does not indicate a **READY** condition after the second sequence, select the **FAULTED ZONES** key on the Arming screen to display the zone(s) that are faulted. Be sure to check that smoke detectors/carbon monoxide detectors are not responding to smoke, heat, or gas producing objects in their vicinity. In this case, eliminate the source of heat, smoke or leak.
3. If this does not remedy the problem, there may still be smoke/gas in the detector. Clear it by fanning the detector for about 30 seconds.
4. When the problem has been corrected, clear the display by pressing the **FAULTED ZONES** icon on the Arming screen, selecting the fire or carbon monoxide zone, selecting the **CLEAR** icon and then entering your user code.
   Note: Contact your Central Station/Security Company for servicing if you have further problems with your system.

Fire and Carbon Monoxide Alarm Operation

Your fire alarm system and carbon monoxide detector (if installed) is on 24 hours a day, providing continuous protection. In the event of an emergency, the installed smoke, heat, carbon monoxide detectors automatically send signals to your Control/Communicator, triggering a loud interrupted sound from the controller. An interrupted sound is also produced by optional exterior sounders. EVACUATE ALL OCCUPANTS FROM THE PREMISES IMMEDIATELY. Notify your Central Station/Security Company immediately and wait for further instructions.

Routine Care

- Treat the components as you would any other electrical equipment. Do not slam sensor-protected doors or windows.
- Keep dust from accumulating on the keypad and all protective sensors, particularly on motion sensors and smoke detectors.
- The keypad case and sensors should be carefully dusted with a dry soft cloth. ***Do not spray water or any other fluid on the units.***

Diagnostic Tests / Keypad Reset

There are a total of four diagnostic tests: **LCD Display Test, Audio Test, LED Test, and Calibration Test.**
From the System setup screen select the **Advanced Setup** icon and enter your "Authorized Code".

- Touch the **Keypad Reset** icon and select **OK** to reset the keypad.
- Touch the **Keypad Test** icon and then touch the **Test** icon associated with the test you wish to perform.
- If the Touch Screen requires recalibration, select the Calibration icon and using a stylus, follow the screen directions by pressing a series of crosshairs (+) and boxes (❑) on the screen until done.

Notes

Wireless Range

This device complies with the Z-Wave® standard of open-air, line of sight transmission distances of 100 feet. Actual performance in a home depends on the number of walls between the controller and the destination device, the type of construction and the number of Z-Wave enabled devices installed in the control network.

Please Note: Z-Wave home control networks are designed to work properly alongside wireless security sensors, Wi-Fi, Bluetooth and other wireless devices. Some 900MHz wireless devices such as baby cams, wireless video devices and older cordless phones may cause interference and limit Z-Wave functionality.

Things to consider regarding RF range:

- Each wall or obstacle (such as refrigerator, big screen TV, etc.) between the remote and the destination device will reduce the maximum range of 100 feet by approximately 25-30%.
- Brick, tile or concrete walls block more of the RF signal than walls made of wooden studs and drywall.
- Wall mounted Z-Wave devices installed in metal junction boxes will suffer a significant loss of range (approximately 20%) since the metal box blocks a large part of the RF signal.

WARNING: NOT FOR USE WITH MEDICAL OR LIFE SUPPORT EQUIPMENT!

Z-Wave enabled devices should never be used to supply power to, or control the On/Off status or medical and /or life support equipment.

Controlling Devices:

The features and functions that can be controlled vary by manufacturer and you will need to review the user manual that was provided to determine capabilities of each device.

NOTE: This device is a Security Enabled Z-Wave Controller.

Z-Wave devices are identified by the Z-Wave logo and can be purchased from your local retailer.
Z-Wave is a registered trademark Sigma Designs, Inc. and/or its subsidiaries.

UL Notes

- Medical functionality has not been evaluated by UL and may not be used in UL Listed applications.
- Web Server/Hosting is not Listed for use in UL installations. Remote arming/disarming/programming is not to be used in UL Listed Installations.
- Multimedia functionality is supplementary only and has not been evaluated by UL.
- Camera functionality is supplementary only and has not been evaluated by UL.
- Z-Wave applications have not been evaluated by UL.
- Automation functionality is supplementary only and has not been evaluated by UL.
- Access control functionality has not been evaluated by UL and may not be used in UL Listed applications.
- CO annunciation has not been investigated by UL and may not be used for UL installations.

FEDERAL COMMUNICATIONS COMMISSION STATMENTS

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

FCC CLASS B STATEMENT

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the radio or television receiver away from the receiver/control.
- Move the antenna leads away from any wire runs to the receiver/control.
- Plug the receiver/control into a different outlet so that it and the radio or television receiver are on different branch circuits.
- Consult the dealer or an experienced radio/TV technician for help.

INDUSTRY CANADA CLASS B STATEMENT

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / IC STATEMENT

This device complies with Part 15 of the FCC Rules, and RSS 210 of IC. Operation is subject to the following two conditions: (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme à la partie 15 des règles de la FCC & de RSS 210 des Industries Canada. Son fonctionnement est soumis aux conditions suivantes: (1) Cet appareil ne doit pas causer d' interférences nuisibles. (2) Cet appareil doit accepter toute interférence reçue y compris les interférences causant une réception indésirable.

RF EXPOSURE WARNING

Tuxedo must be installed to provide a separation distance of at least 7.8 in. (20 cm) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

Mise en Garde

Exposition aux Fréquences Radio: L'antenne (s) utilisée pour cet émetteur doit être installée à une distance de séparation d'au moins 7,8 pouces (20 cm) de toutes les personnes.

TWO YEAR LIMITED WARRANTY

Honeywell International Inc., acting through its Security & Communications business ("Seller"), 2 Corporate Center Drive, Melville, New York 11747 warrants its products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted, for 24 months from the manufacture date code; provided, however, that in the event the Buyer presents a proper invoice relating to the purchased product and such invoice bears a date later than the manufacture date, then Seller may at its discretion, reflect the warranty period as commencing at invoice date. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party. During the applicable warranty period, Seller will repair or replace, at its sole option and as the exclusive remedy hereunder, free of charge, any defective products.

Seller shall have no obligation under this Limited Warranty or otherwise if the product:

(i) is improperly installed, applied or maintained;

(ii) installed outside of stated operating parameters, altered or improperly serviced or repaired by anyone other than the Seller/Seller's Authorized Service/Repair Center;

(iii) damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like; or

(iv) defects result from unauthorized modification, misuse, vandalism, alterations of serial numbers, other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.

Exceptions to Warranty With Respect to Honeywell Products listed below:

Hardwire Contacts and PIRs – Seller warrants parts for hardwire contacts and PIRs in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.

EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY

HERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY (i) CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE PRODUCT AND/OR FOR BREACH OF THIS OR ANY OTHER WARRANTY OR CONDITION, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY SELLER'S OWN NEGLIGENCE OR FAULT AND EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. Any product description (whether in writing or made orally by Seller or Seller's agents), specifications, samples, models, bulletin, drawings, diagrams, engineering sheets or similar materials used in connection with the Buyer's order are for the sole purpose of identifying the Seller's products and shall not be construed as an express warranty or condition. Any suggestions by Seller or Seller's agents regarding use, applications, or suitability of the products shall not be construed as an express warranty or condition unless confirmed to be such in writing by Seller. Seller does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the products will in all cases provide adequate warning or protection. Buyer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THE PRODUCT FAILED TO GIVE WARNING. However, if Seller is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not in any case exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty, and shall be the complete and exclusive remedy against the Seller. Should your product become defective during the warranty, please contact your installer to facilitate repair or replacement with Seller pursuant to the terms hereof. Seller reserves the right to replace any defective product under warranty with new, refurbished, or remanufactured product.

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